**APPOINTMENT / RESERVATION**

**CANCELLATION POLICY**

**Canceling and Rescheduling.** Customers may cancel or reschedule without penalty by notifying us at least 48 hours before their scheduled appointment or reservation time. To cancel or reschedule, please contact us at (fill in those that apply):

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| TEXT | (858) 779-4639 |
| Email | info@windyscorner.com |
| Web | https://www.windyscorner.com |

**Late Cancellation.** Cancellations are considered “late” when the customer does not cancel or reschedule at least 48 hours prior to the scheduled appointment or reservation time. Late cancellations will result in the customer being charged a fee of

$ 75.00.

**Missed Appointments.** If a customer misses their scheduled appointment or reservation without canceling or rescheduling, they will be charged $75.00.

**Reservation Fees.** Any appointment reservation fees charged to the customer for scheduling a reservation or an appointment (select one):

[x]  will be refunded if the customer cancels or reschedules within the timeframe defined above.

[ ]  are non-refundable upon cancellation.

**Provider Cancellation.** If, for any reason, we must cancel your scheduled appointment or reservation, we will notify you as soon as possible and will work with you to reschedule or you will receive a full refund.

**Refunds.** Any refunds will be processed in the same method as the original payment.

**Fee Waiver.** We reserve the right, at our discretion, to waive any fee or penalty assessed hereunder for any reason we deem sufficient and reasonable.

**Other Terms and Conditions.**

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| We will obtain payment for the reservation fee, at the time of scheduling the appointment. |
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